

(COMPASS website)

ACCESSIBILITY

We provide interpreting and translation services to people who need help to access our services.

COMPASS use Clear Voice to provide our translation and interpreting services and RelayUK for people with hearing and speech difficulties.

If you have difficulties accessing our helpline or speaking or understanding English, you can communicate with us using the following interpreting and translation services:

- textphone
- telephone interpreting

British Sign Language (BSL)

If you need a BSL interpreter to access our services or to communicate with us, we can provide this for you.

Face to Face Interpreting

If you, or someone you know, is unable to access our helpline services or to communicate with us, we can provide a face to face interpreter for you.

Website translation

You can translate our website into your preferred language www.essexcompass.org.uk. Click the 'Translate' button on the ribbon at the top of this page to access.

Essex COMPASS is not responsible for browser translations of our website, and we can't guarantee the accuracy of tools such as Google Translate.

Our website

Our website meets the relevant criteria outlined in the Web Content Accessibility Guidelines (WCAG) 2.1 guidelines at a minimum of Level AA standard compliance. This includes ensuring that the content is perceivable, operable, understandable, and robust for all users, including those with disabilities.

If you find any problems or think we are not meeting accessibility requirements, contact: CEO at enquiries@safesteps.org.